

## Terms & Conditions – myJet2Perks Merlin Entertainments Prize Draw

1. This prize draw is promoted by Jet2.com Limited (registered number: 02739537) whose registered office is at Low Fare Finder House, Leeds Bradford Airport, Yeadon, Leeds, West Yorkshire, LS19 7TU ("Jet2.com", "Jet2" "us" or "we"). Merlin Attractions Operations Limited is the prize provider. By entering this prize draw, you are deemed to accept these terms.
2. This prize draw opens at 9:00am on 21st November 2024 and closes at 11:59pm on 5th December 2024.
3. Entrants must be residents of the UK, the Channel Islands or the Isle of Man and must be aged 18 years or over. Employees and officers of Jet2holidays Limited, Jet2.com Limited, Jet2 plc, employees and officers Merlin Attractions Operations Limited or any companies within the same group or any organisation professionally involved with the prize draw (or in each case, their close relatives) are not eligible to enter. An entrant may only be entered into the prize draw once.

### How to enter:

1. To enter this prize draw entrants must be myJet2 members logged into myJet2 on the Jet2 app.
2. Jet2 will host a landing page in the Jet2 app.
3. To enter this prize draw you must log onto myJet2 within the Jet2 app and click to enter the prize draw by following the relevant URL and enter your details before the closing time and date detailed in paragraph 2 above.
4. Jet2 shall not be responsible for and shall not have to accept entries which do not reach it before the closing time or are illegible, incomplete or corrupted.

### Choosing a Winner:

1. There will be 3 lucky winners of the prize draw.
2. The winner(s) will be randomly selected through a computer-generated process.
3. The winners of the prize draw will be notified by the Merlin Attractions using the email address which they used to enter the prize draw or using the other contact details provided to us within 7 days after the closing time for the prize draw. Merlin Attractions will try its best to contact the winners during the specified time. If a winner cannot be contacted or is not available, we reserve the right to select another winner from the valid/correct entries that were received.
4. The winners will be required to confirm acceptance of their prize within 7 days of having been notified. If a winner has not claimed their prize by the date specified, we reserve the right to select another winner from the valid/correct entries that were received. Winners must have a valid email address to claim their prize.
5. For transparency we will generally publish the surname and county of prize winners online. However, if you are a winner and you object to us doing this or would like us to reduce the amount of information we publish, then please let us know when claiming your prize.

### The Prize:

The winner will win: 2 nights stay at the new Warwick Castle Hotel for a family of 4.

4 tickets to each of the attractions in the Midlands area (Warwick Castle and Cadbury World and and LEGOLAND® Discovery Centre Birmingham)

The above prize will be subject to the Prize Terms below:

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#### Prize Terms

1. Prize includes two night's accommodation for up to 4 guests in a standard room at the Warwick Castle Hotel. Valid for redemption from 5th December 2024 to 30th April 2025, subject to availability. Prize includes bed and breakfast plus car parking at Warwick Castle Hotel for the duration of the prize visit. Each winner gets one day entry tickets for a family of 4 to all of Warwick Castle, Cadbury World, and Lego Discovery Centre Birmingham that can be used in 90 days.
2. Excludes secondary ticketed events including The Castle Dungeons, or Light Trail or Skating at Warwick Castle. The prize is subject to availability and cannot be used in conjunction with any other promotion, offer or discount. Prize has no cash value, is non-transferable and not for resale. This prize does not include transport costs, car parking or any other expenses incurred by the winner and/or his/her guests whilst at Warwick Castle or Cadbury World or LEGOLAND® Discovery Centre Birmingham. This prize is offered by Merlin Attractions Operations Limited (Merlin) and is subject to Merlin's terms and conditions relating Warwick Castle. Full terms & conditions at <https://www.warwick-castle.com/about/competition-t-cs/>
3. This prize is provided by Merlin Attractions Operations Limited. For any complaints or other communication regarding the prize, please contact Merlin Attractions Operations Limited. All prizes are provided on an "as-is" basis and without warranty from Jet2 (although please note, certain products may benefit from a warranty provided by the third-party retailer or manufacturer). Insofar as permitted by law, Jet2 will not accept any liability for or arising from the prizes.
4. If a prize is not accepted by the applicable date, it will be deemed forfeited and Jet2 reserves the right to award a prize to another randomly selected entry.
5. Jet2 reserves the right (but shall be under no obligation) to substitute the prize or any element of the prize with an alternative at any time to the equivalent prize value or at its discretion, the cash value of the prize or element of the prize being substituted.
6. The prize and each element of the prize is non-transferable and may not be exchanged for cash.
7. No element of the prize may be changed by the winner.

#### Discount Terms

Special offer to myJet2 members: "Multi attraction ticket" at a special rate of £45 (VAT Included) for 3 attractions (Warwick Castle, Cadbury World and LEGOLAND® Discovery Centre Birmingham) The date chosen by the guest during checkout will be the date of visit to Warwick Castle, then the guest will have 90 days to visit the remaining attraction(s). Pre-booking the entry is essential for all attractions on the tickets ahead of the visit. The tickets can be rescheduled free up to 24 hrs before the arrival time if any change of plans. You must be accompanied by at least one child (aged 15 or under) to visit LEGOLAND Discovery Centre.

Special offer period is from 21st November 2024 to 31st December 2024 (excluding 25th December).

myJet2 members must visit [www.warwick-castle.com](http://www.warwick-castle.com) with promocode "Jet2\_45" to redeem the offer.

50% discount on Open-air Ice Skating at Warwick Castle Special offer period is from 21st November 2024 to 5th January 2025 (excluding 25th December).

myJet2 members must visit [www.warwick-castle.com](http://www.warwick-castle.com) with promocode "Jet2Skate" to redeem the offer.

Subject to availability

The special offers are provided by Merlin Attractions Operations Limited. For any complaints or other communication regarding the special offer, please contact Merlin Attractions Operations Limited. The special offers are provided on an "as-is" basis and without warranty from Jet2 (although please note, certain products may benefit from a warranty provided by the third-party retailer or manufacturer). Insofar as permitted by law, Jet2 will not accept any liability for or arising from the prizes.

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#### General Terms:

1. The offers are subject to availability and cannot be used in conjunction with any other promotion, offer or discount. The special offer has no cash value, is non-transferable and not for resale. This prize does not include transport costs, car parking or any other expenses. This offers are offered by Merlin Attractions Operations Limited (Merlin) and are subject to Merlin's terms and conditions relating Warwick Castle: <https://www.warwick-castle.com/about/competition-t-cs/>.
2. Entrants' details will be used to administer the prize draw and Jet2 will pass the winners' details to the prize provider for fulfilment of the prize. Details will be used in accordance with the Jet2 privacy policies (see <https://www.jet2holidays.com/privacy-policy>).
3. When entering the prize draw entrants will be invited to opt in to receiving marketing from the prize provider. If entrants choose to opt in, their details will be passed by Jet2 to the prize provider for the purposes of marketing.
4. Jet2 may in its absolute discretion change these terms and conditions or extend the prize draw without notice at any time. Jet2 may cancel a prize draw without prior notice in the event of circumstances arising beyond its control.
5. Where Jet2 makes any changes to the prize, no compensation or cash equivalent will be available. Jet2 will not be liable for any cancellations or changes to the prize draw or any prize, or for any loss or damage. Nothing in these terms shall exclude or limit the liability of Jet2 in relation to personal injury or death caused by Jet2 negligence or for fraud.

If any person enters or attempts to enter the prize draw in a manner which Jet2 determines is: (a) contrary to these terms; (b) by its nature is inconsistent with the spirit of the prize draw; and/or (c) unjust to other participants, then such person may be disqualified from the prize draw at Jet2's sole discretion and may be required to return any prizes already awarded. This may include without limitation participation by professional competitors, tampering with the operation of the prize draw, cheating, hacking, deception or any other actions which disadvantage (or are intended to disadvantage) other participants and/or Jet2. Where Jet2 determines that any actions have impaired the prize draw, Jet2 may, at its sole discretion take such steps as it deems reasonable to resolve any problems arising from such actions, including: repeating or adding further stages to the prize draw; or

in the event of disqualification, awarding the prize to a/other runner(s) up, another entry drawn at random or the next entry with the highest number of votes (as applicable).

Meta, Facebook, Instagram or X is not responsible for any element of this promotion and has in no way sponsored, endorsed or administered this promotion.

These terms are subject to English Law and by entering this prize draw you submit to the exclusive jurisdiction of the courts of England.